

Terms and Conditions for Seminars and Training at the Institute and Consulting Practice for Kinesiology Claudia Küsters

1. General Conditions

- **Registration and Data Protection:** Registration is completed in writing through the contact form on the website, WhatsApp, email, or phone. By registering, participants confirm that they have read and agree to the data protection policy.
- **Contract Conclusion:** The contract is considered concluded once written confirmation of registration is received. The participation terms are accepted upon receipt of the registration confirmation.
- **Payment Terms:**
- **Deposit:** A deposit is required to secure a seminar spot and must be paid within 7 days after registration. If registration occurs less than 14 days before the seminar starts, the entire participation fee is due immediately.
- **Balance Payment:** The remaining seminar fees must be paid in full at least 14 days before the seminar begins. Accepted payment methods include bank transfer and PayPal.
- **Right of Withdrawal:** Participants generally have a 14-day right of withdrawal for bookings made remotely. For bookings made less than 14 days before the start of the seminar, participants expressly waive the right of withdrawal.

2. Seminar Terms

- **Cancellation and Withdrawal:**

A free cancellation is available within five days of registration. After this period, the following conditions apply:

 - Up to 14 days before the seminar begins: Cancellation fee of \$80.
 - Within 14 days of the seminar start or for no-shows: 100% of the seminar fee.
- **Discounts:** Returning participants may qualify for a discount, which will be determined on a case-by-case basis.
- **Substitute Participants:** A substitute participant may be appointed if the original participant cannot attend; a processing fee of \$50 applies.

3. Amendments: Amendments to the terms and conditions are reserved and will be communicated to participants, if necessary, before the start.